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Health Professional and Patient Interaction

Ruth B. Purtilo PhD FAPTA, Amy M. Haddad PhD RN

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The revised and updated seventh edition of Health Professional and Patient Interaction emphasizes respectful interactions in a wide range of health care settings. Strategies for effectively communicating with patients of all ages, as well as abusive, depressed and impaired patients, are illustrated through examples and various scenarios.

- A framework of respect and ethics is presented to drive decision making in patient communication.
- Patient stories introduce the patient's point of view to illustrate the principles described in each chapter.
- Individual chapters detail advice for effective, respectful interaction with newborns through toddlers, children and adolescents, adults, and older adults.
- Questions for Thought and Discussion ending each section engage students in applying their knowledge to a variety of situations.
- Updated information highlights the importance of professionalism and values.
- A context of respect is addressed in relation to institutional settings, a diverse society, and difficult situations.
- Self respect in the student years and the professional medical career is emphasized.

- Reflections boxes encourage critical thinking through questions based on given scenarios, as well as the reader's personal experiences.
- Two-color design visually reinforces learning opportunities.

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